

Subject **Rent Connect and other Department Services**  
From HHS CS Fortitude Valley  
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To info@d-wizz.com <info@d-wizz.com>  
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Good morning David,

Thank you for your recent email in relation to the options and products available through the Rent Connect service.

There are multiple products available to customer that engage with this service, such as head leasing and advocating for our customers to obtain a private rental. These appointments are more successful when the engagement with customers is face to face. There are a number of different avenues that can be explored and department products that we can offer however this will all depend on a number of varying factors regarding your suburb selection; financial capacity; housing requirements and what type of property you are interested in.

Therefore, we strongly encourage you to come into the office and have a face to face discussion with one of our officers to go through all of these variables with you the team may be able to obtain a more successful and specific outcome that aligns with your specific needs.

We are more than happy to accommodate you at any time however, if you would like to make an appointment please contact either Ray or Marlana on 3034 6500 or alternatively reply to this email.

Regards,

**Kathleen Molloy**

Customer Service Manager  
Fortitude Valley Housing Service Centre  
Housing and Homelessness Services  
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